

## PRPCO PRIVACY NOTICE

Last updated: June 1, 2018

PRPCo.com knows that you care how information about you is used and shared, and we appreciate your trust that we will do so carefully and sensibly. This notice describes our privacy policy. By visiting PRPCo.com, you are accepting the practices described in this Privacy Notice.

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What Personal Information About Customers Does PRPCo.com Gather?

The information we learn from customers helps us personalize and continually improve your PRPCo.com experience. Here are the types of information we gather.

**Information You Give Us:** We receive and utilize any information you enter on our Web site or give us in any other way to process and track orders. You can choose not to provide certain information, but then you might not be able to take advantage of some of our features. We use the information that you provide for such purposes as responding to your requests, customizing shopping for you, improving our stores, and communicating with you.

**Automatic Information:** We receive and store certain types of information whenever you interact with us. For example, like many Web sites, we use "cookies," and we obtain certain types of information from your Web browser.

**E-mail Communications:** To help us make e-mails more useful and interesting, we often receive a confirmation when you open e-mail from PRPCo.com if your computer supports such capabilities. We also compare our customer list to lists received from other

companies, in an effort to avoid sending unnecessary messages to our customers. If you do not want to receive e-mail or other mail from us, please email your customer service representative or [info@prpco.com](mailto:info@prpco.com)

Information from Other Sources: We might receive information about you from other marketing sources and add it to our account information.

### What About Cookies?

Cookies are unique identifiers that we transfer to your device to enable our systems to recognize your device and to provide storage of items in your Shopping Cart between visits.

The Help feature on most browsers will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable cookies altogether. Additionally, you can disable or delete similar data used by browser add-ons, such as Flash cookies, by changing the add-on's settings or visiting the Web site of its manufacturer. Because cookies allow you to take advantage of some of PRPCo.com's features, we recommend that you leave them turned on. For instance, if you block or otherwise reject our cookies, you will not be able to add items to your Shopping Cart, proceed to Checkout, or use any PRPDirect products and services that require you to Sign in.

### Does PRPCo.com Share the Information It Receives?

Information about our customers is an important part of our business, and we are not in the business of selling it to others. We share customer information only as described below and with partners that either are subject to this Privacy Notice or follow practices at least as protective as those described in this Privacy Notice.

**Affiliated Businesses We Do Not Control:** We work closely with affiliated businesses to operate stores, provide services, or sell product lines jointly with these businesses. You can tell when a third party is involved in your transactions, and we share customer information related to those transactions with that third party.

**Third-Party Service Providers:** We employ other companies and individuals to perform functions on our behalf. Examples include fulfilling orders, delivering packages, sending postal mail and e-mail, removing repetitive information from customer lists, analyzing data, providing marketing assistance, providing search results and links (including paid listings and links), processing credit card payments, and providing customer service.

They have access to personal information needed to perform their functions, but may not use it for other purposes.

**Business Transfers:** As we continue to develop our business, we might sell or buy stores, subsidiaries, or business units. In such transactions, customer information generally is one of the transferred business assets but remains subject to the promises made in any

pre-existing Privacy Notice (unless, of course, the customer consents otherwise). Also, in the unlikely event that PRPCo, or substantially all its assets are acquired, customer information will of course be one of the transferred assets.

Protection of PRPCo.com and Others: We release account and other personal information when we believe release is appropriate to comply with the law; enforce or apply our Conditions of Use and other agreements; or protect the rights, property, or safety of PRPCo.com, our users, or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction. Obviously, however, this does not include selling, renting, sharing, or otherwise disclosing personally identifiable information from customers for commercial purposes in violation of the commitments set forth in this Privacy Notice.

### How Secure Is Information About Me?

We work to protect the security of your information during transmission by using Secure Sockets Layer (SSL) software, which encrypts information you input. We reveal only the last four digits of your credit card numbers when confirming an order. Of course, we transmit the entire credit card number, address, zip code and telephone number to the appropriate gateway, central bank and credit card company during order processing.

It is important for you to protect against unauthorized access to your password and to your computer. Be sure to sign off when finished using a shared computer.

### What Choices Do I Have?

You can always choose not to provide information, even though it might be needed to make a purchase or to take advantage of PRPCo.com features. You can add or update certain information on profile pages. When you update information, we usually keep a copy of the prior version for our records.

If you do not want to receive e-mail or other mail from us, please email your customer service representative or [info@prpco.com](mailto:info@prpco.com). (If you do not want to receive Conditions of Use and other legal notices from us, such as this Privacy Notice, those notices will still govern your use of PRPCo.com, and it is your responsibility to review them for changes.) The Help feature on most browsers will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable cookies altogether.

Additionally, you can disable or delete similar data used by browser add-ons, such as Flash cookies, by changing the add-on's settings or visiting the Web site of its manufacturer. Because cookies allow you to take advantage of some of PRPCo.com's essential features, we recommend that you leave them turned on. For instance, if you block or otherwise reject our cookies, you will not be able to add items to your Shopping Cart, proceed to Checkout, or use any PRPCo.com products and services that require you to Sign in.

## Are Children Allowed to Use PRPCo.com?

PRPCo.com does not sell products for purchase by children. We sell children's products for purchase by adults. If you are under 18, you may use PRPCo.com only with the involvement of a parent or guardian. We do not knowingly collect personal information from children under the age of 18 without the consent of the child's parent or guardian.

## Conditions of Use, Notices, and Revisions

If you choose to visit PRPCo.com, your visit and any dispute over privacy is subject to this Notice and our Conditions of Use, including limitations on damages, resolution of disputes, and application of the law of the state of California. If you have any concern about privacy at PRPCo.com, please contact us with a thorough description, and we will try to resolve it. Our business changes constantly, and our Privacy Notice and the Conditions of Use will change. You should check our Web site frequently to see recent changes. Unless stated otherwise, our current Privacy Notice applies to all information that we have about you and your account. We stand behind the promises we make, however, and will never materially change our policies and practices to make them less protective of customer information collected in the past without the consent of affected customers.

## Examples of Information Collected

### Information You Give Us

You provide most such information when you search, buy, or communicate with customer service. For example, you provide information when you search for a product; place an order through PRPCo.com or one of our third-party sellers; provide information in your account (and you might have more than one if you have used more than one e-mail address when shopping with us); communicate with us by phone, e-mail, or otherwise; complete a questionnaire or a contest entry form. As a result of those actions, you might supply us with such information as your name, address, and phone numbers; credit card information; people to whom purchases have been shipped, including addresses and phone number; e-mail addresses of your friends and other people; content of reviews and e-mails to us.

### Automatic Information

Examples of the information we collect and analyze include the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information such as browser type, version, and time zone setting, browser plug-in types and versions, operating system, and platform; purchase

history, the full Uniform Resource Locator (URL) clickstream to, through, and from our Web site, including date and time; cookie number; products you viewed or searched for; and the phone number you used to. We may also use browser data such as cookies, Flash cookies (also known as Flash Local Shared Objects), or similar data on certain parts of our Web site for fraud prevention and other purposes. During some visits we may use software tools such as JavaScript to measure and collect session information, including page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page. We may also collect technical information to help us identify your device for fraud prevention and diagnostic purposes.

#### Information from Other Sources

Examples of information we receive from other sources include updated delivery and address information from our carriers or other third parties, which we use to correct our records and deliver your next purchase or communication more easily; account information, purchase or redemption information, and page-view information from some merchants with which we operate co-branded businesses or for which we provide technical, fulfillment, advertising, or other services; search term and search result information from some searches conducted through the Web; search results and links; and credit history information from credit bureaus, which we use to help prevent and detect fraud and to offer certain credit or financial services to some customers.